

## **Update on Roadworks, Signage and Traffic Concerns in Harleston**

### **Issued by Redenhall with Harleston Town Council**

**25 March 2026**

Redenhall with Harleston Town Council is aware that the recent roadworks have caused significant disruption and frustration for residents, visitors and local businesses. Although these works are organised and delivered by Norfolk County Council (NCC), we have been working continuously to raise concerns and push for improvements on behalf of the community.

#### **What we have been doing**

Since early February, the Town Council has been in regular contact with NCC regarding the roadworks affecting Harleston, focusing particularly on signage, access and traffic management. To date, the Council has received four formal complaints — two from residents and two from local businesses — and all complainants were invited to the Town Council meeting to share their concerns during the Public Forum.

The key issues raised relate to:

- unclear or inconsistent signage
- access difficulties for residents, businesses and deliveries
- lack of coordination between multiple works happening at the same time

#### **Meetings so far**

**Early February** – The Council met with NCC to request:

- clearer, more consistent signage
- better coordination between different sets of works
- measures to reduce disruption across the town

NCC acknowledged these concerns and agreed to consider improvements.

#### **Ongoing communication**

Since then, Council officers have maintained direct, ongoing contact with NCC to follow up on the issues raised. We have also ensured that all Temporary Traffic Orders (TTOs) issued by NCC are published on the Town Council website, and we have been sharing regular updates on road closures throughout February and March.

#### **Further engagement**

**13 March** – The Town Clerk contacted NCC again to highlight increasing disruption and unresolved signage concerns. NCC confirmed that work was underway to address the matters raised.

**Next week** – A further meeting will take place with the NCC Network Coordinator (South) to discuss future planned closures, improve communication, and identify ways to reduce disruption going forward.

#### **Wider partnership work**

The Town Clerk is arranging a multi-agency meeting involving:

- South Norfolk & Broadland District Council (Economic Development and Tourism)
- NCC Market Town Manager
- NCC Network Coordinator (South)
- Representatives from county, district and town councils

This joint approach aims to ensure that Harleston's concerns are fully understood and that agencies work together to deliver better planning and communication.

#### **Summary**

The Town Council has devoted significant time and effort to:

- raising concerns directly with NCC
- requesting clearer signage and better coordination
- sharing accurate and timely public information
- arranging cross-agency discussions
- responding to resident and business concerns

While NCC is responsible for delivering the works themselves, the Town Council will continue to press for practical improvements and keep the community updated. If residents feel that further actions could be taken within our remit, we welcome any suggestions. These can be sent to [enquiries@harleston-tc.gov.uk](mailto:enquiries@harleston-tc.gov.uk) so they can be considered by the Town Council.